

# Child Care Consultation Services Information for Tulsa Metropolitan Service Area

## **CHILD CARE RESOURCE CENTER**

16 East 16<sup>th</sup> Street, Suite 202

Tulsa, Oklahoma 74119

(918) 834-2273

(918) 834-9339 fax

Website: [www.ccrctulsa.org](http://www.ccrctulsa.org)

Provides services in Tulsa, Creek, Rogers and Wagoner Counties

Karen Smith, Director; Email: [ksmith@ccrctulsa.org](mailto:ksmith@ccrctulsa.org); [info@ccrctulsa.org](mailto:info@ccrctulsa.org)

## ***Health Consultant Services***

1. Health Consultant Services for National Association for Education Young Children (NAEYC) accreditation requirements for programs enrolled in the Quality Enhancement Initiative. There is no limit to the time or amount of services offered for programs in this project.
2. Intensive Health Consultant Services for ten child care centers each year enrolled in the Health and Safety Enhancement Project. This project provides services for a six-month intervention time with a pre and post assessment to measure change.
3. On-site, telephone and email training, technical assistance or general assistance regarding health and safety issue.
4. Medication Administrative Training.

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## ***Accreditation Services***

1. Accreditation Services works with Child Care Centers through NAEYC (National Association for the Education of Young Children) and Family Child Care Homes to achieve accreditation through NAFCC (National Association of Family Child Care).
2. The goal is to move 2 Star Centers to 3 Star through the accreditation process. Centers are required to have a high rate of children on subsidy to qualify for the project.
3. The support for these programs takes many forms: training on NAEYC, NAFCC standards; training on other areas of need, such as room arrangement ; classroom, home observations and tours; Portfolio training and reviews, etc.
4. The amount of time available for consultation is based on the Programs need, and is usually very extensive throughout the process.

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Family Child Care Home Specialist  
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### ***Infant Toddler Services***

1. Provide training and technical assistance to Child Care Centers and Family Child Care Homes, regarding infant and toddler issues on topics as biting, toilet learning, room arrangement, developmentally appropriate practice, curriculum, and playground consultation.
2. Intensive Infant Toddler services for ten centers each year enrolled in the Infant Toddler Enhancement Project. This project provides services for a twelve-month intervention time with pre and post assessment to measure change.
3. Areas of particular expertise or interest include the Program for Infant Toddler Care.

Jessica Ruggles  
Infant –Toddler Specialist  
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### ***Child Care Consultant Services***

1. Support child care providers by providing resources and technical assistance in program supervision, business management and human resources including but not limited to: telephone consultation on child care issues, on-site support tailored to meet the needs of the director/center and provide training for directors and child care staff.
2. Specific expertise in child care center administration.

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Child Care Consultant  
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### ***Resource and Referral Services***

1. The Child Care Resource Center services Creek, Rogers, Tulsa, and Wagoner counties.
2. Resource and Referral Specialists job consists of, but is not limited to, helping parents find child care that meets their needs, keeping provider records as up to date as possible.
3. Helps parents find answers to their questions (which may include referring them to other agencies), and doing outreach into the different counties served.
4. Provide toy lending and resource library services including toys, learning luggage, videos, children's books and listening luggage.
5. Provides a "cut and create" work area with die cuts and laminating.

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Resource and Referral Coordinator  
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Samara Stephenson  
Resource and Referral Specialist  
(Hispanic Outreach)  
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### ***The LINK Project***

The LINK Project provides developmental, audiological, speech, vision and social-emotional screening for children ages birth to six in Tulsa county child care centers and family child care homes. Each child enrolled at the facility is eligible to receive services by the LINK team, with parent consent. Parents are asked to complete a consent form, a health history and a developmental inventory. Following the screenings, a LINK representative will meet with the family to discuss screening results and to provide developmental and educational handouts and resources.

After the child's individual needs are identified, appropriate referrals and interventions may be recommended and will be coordinated with the child's family, community resources and the child's physician.

There is no charge to the family or child care center for LINK Project services. For more information call 699-4250.

Lesley Gudgel  
LINK Project Coordinator  
Child Development  
Email: [lgudgel@csctulsa.org](mailto:lgudgel@csctulsa.org)

Mary Beth Smith  
Lead Clinician  
Child Development  
Email: [mbsmith@csctulsa.org](mailto:mbsmith@csctulsa.org)

Allison Finch  
Audiologist

Cyndy Purgason  
Registered Nurse

Julie Stone  
Speech Pathologist

Kendra Morgan  
Child Development

Michelle Brown  
Child Development

Judy Turner  
Family Resource Coordinator

Debi Spencer  
Child Development Specialist

### ***Child and Adult Care Food Program (CACFP)***

Helps children in family child care homes develop sound nutritional habits, while training providers to serve nutritious meals. CACFP reimburses providers for meals served if those meals meet the USDA requirements. Staff approves providers to participate in the program, provides training in nutrition, sanitation, health and safety, reviews the program by visiting each home three times per year, and processes and distributes monthly reimbursement checks.

Casey Moore, Food Program Coordinator  
831-7238  
[cmoore@ccrctulsa.org](mailto:cmoore@ccrctulsa.org)

CaBrina Lindley, Nutrition Consultant  
831-7235  
[clindley@ccrctulsa.org](mailto:clindley@ccrctulsa.org)

## **DEPARTMENT OF HUMAN SERVICES - QRIS**

### ***The STARS Outreach Specialists***

1. Responsible for processing Star applications for permitted/licensed child care facilities.

#### **Misti Denton – North**

Tulsa County 72-G  
6128 E. 38<sup>th</sup> St. Suite 315  
Tulsa 74135  
918-933-4618  
Toll Free: 800-909-7491  
Fax (918)-933-4665  
Email: [Misti.Denton@okdhs.org](mailto:Misti.Denton@okdhs.org)

**Counties:** Adair, Alfalfa, Beaver, Blaine, Canadian, Cimarron, Cherokee, Craig, Creek, Custer, Delaware, Dewey, Ellis, Garfield, Grant, Harper, Kay, Kingfisher, Lincoln, Logan, Major, Mayes, Muskogee, McIntosh, Noble, Nowata, Okfuskee, Okmulgee, Osage, Ottawa, Pawnee, Payne, Roger Mills, Rogers, Sequoyah, Texas, Tulsa, Wagoner, Washington, Woods, Woodward

#### **Marchell Newton – South**

Oklahoma County 55-H  
7201 NW 10<sup>th</sup>  
Oklahoma City OK 73127  
(405)470-6307 or (405)470-6200  
Toll Free: 800-884-1534  
Fax: (405) 470-6362  
Email: [Marchell.Newton@okdhs.org](mailto:Marchell.Newton@okdhs.org)

**Counties:** Atoka, Beckham, Bryan, Caddo, Carter, Choctaw, Cleveland, Coal, Comanche, Cotton, Garvin, Grady, Greer, Harmon, Haskell, Hughes, Jackson, Jefferson, Johnston, Kiowa, Latimer, LeFlore, Love, Marshall, McClain, McCurtain, Murray, Oklahoma, Pittsburg, Pushmataha, Pontotoc, Pottawatomie, Seminole, Stephens, Tillman, Washita

### ***Consultation and Technical Support Specialist (CATSS)***

1. Assist one star plus and higher providers and center staff with stars criteria and obtaining educational qualifications
2. Assist one star plus and higher star providers and center staff with establishing goals to improve quality of care
3. Provide consultation in development, implementation and improvement areas related to best practices for children
4. Compile data to identify needs and provide training and resources to meet those needs
5. Assist facilities with the accrediting process.

Kathy LaValley  
NE Region (Rogers, Wagoner, Mayes, Osage  
Delaware, Craig, Cherokee, Adair)  
501 S. Elliott Street  
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(918)824-4008; (405)229-4253; (800)815-7572  
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Tonja Lorenzo  
Eastern Region (Tulsa, Osage,  
Washington, Nowata, Kay)  
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Sandy Matthiessen  
Muskogee Region (Creek, Okfuskee, Okmulgee, McIntosh, Sequoyah, Haskell,  
Muskogee, Hughes, Seminole)  
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### ***Child Care Subsidy***

Only licensed child care providers are eligible to Contract with the Department of Human Services for Child Care Subsidy Payment.

1. Responsible for completing the contract process with new child care providers.
2. Help resolve child care provider problems/ issues;
3. Serving as the county contact person
4. Coordinating resolution of child care issues with staff and child care facilities.

Anisa McDade  
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## **FAMILY & CHILDREN'S SERVICES**

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Christine Marsh, LCSW  
Family & Children Services  
650 South Peoria  
Tulsa, Oklahoma 74120  
(918)560-1200  
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### ***Child Care Consultation Service***

1. Free to Child Care Programs that have at least 50% DHS subsidy children.
2. Services include observing classrooms to give feedback regarding how to manage challenging behaviors, working with teachers to increase structure/routine in the classroom, facilitating parent/teacher meetings, locating resources on various topics, and providing teacher training on how to promote positive behaviors in the classroom and how to manage challenging behaviors.
3. Parent Child Interaction therapy (PCIT) services are also offered at Family & Children's Services. This is a very structured form of family counseling that both improves the parent-child relationship and increases positive behaviors in children ages 2-7.

## **TULSA COMMUNITY COLLEGE – WEST CAMPUS**

### ***Scholars for Excellence in Child Care***

Providing scholarships for child care providers wanting to improve their skills through education, will receive financial assistance for tuition, fee, and books.

Who is eligible?

Any teacher/director/family child care provider who is employed by a DHS/tribal licensed child care program where, at time of application, is a one-star plus or above and has at least 10% of its licensed capacity is filled with children receiving DHS/tribal subsidy.

Child Care Requirements:

1. Must earn \$15/hour or less
2. If you are a Family Child Care Home Provider, must be willing to sign a Verification of Income Form (form provided with application)
3. Must work a minimum of 30 hours per week with children
4. At time of application, the scholar must be employed for 3 months at their current facility or have completed Entry Level Child Care Training (ELCCT) before beginning courses.

What Does SECC Scholarship Provide?

- The scholarship will provide 80% of tuition/fees and 100% of required books for eligible scholars for: Child development/early childhood education courses leading toward a CDA credential
- Certificate of Mastery Director's Certificate of Mastery(only directors or assistant directors)/\*Completion (after obtaining a Certificate of Mastery)
- Associate of Arts or Science Degree in Child Development or Early Childhood Education

Kim Darris  
Scholars for Excellence in Child Care  
(SECC) Scholarship Program  
Tulsa Community College - West Campus  
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Tulsa, OK 74107  
(918) 595-8280  
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Website: [www.tulsacc.edu/secc](http://www.tulsacc.edu/secc)

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Website: [wwwtulsacc.edu/secc](http://wwwtulsacc.edu/secc)

### ***Bridging the Gap Child Development Scholarship***

Grant-funded program, which provides full scholarships to students, interested in completing one of the following certificate and/or degree programs at TCC:

- CDA
- Certificate of Mastery
- Associate of Applied Science in Infant/Toddler Development
- Associate of Science in Early Childhood Education with a transfer option to OU-Tulsa

In order to receive a scholarship an applicant must complete the application process, which includes an application, 5 mini-essay questions, and 2 professional and/or academic referral forms. The application goes through a committee evaluation to be determined whether a scholarship is awarded. The applicant must be an Oklahoma resident and have an entering GPA of 2.5, although we do provide a probationary entry status for recipients with a lower entering GPA. To remain on the scholarship the recipient must complete classes (either full or part-time status) each fall and spring semester while the summer semester is optional.

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(Child Development Advisor)  
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## **TULSA HEALTH DEPARTMENT – CHILD GUIDANCE PROGRAM**

Tulsa County Health Department  
315 S. Utica Ave.  
Tulsa, Oklahoma 74104

### ***Child Care Mental Health Consultations***

Trained clinicians, including Child Development Specialists and Behavioral Health Specialists can visit a facility on a regular basis to support the staff in dealing with typical and atypical behaviors and/or development in children. Staff will provide information and/or model positive techniques and strategies for dealing with behavior or developmental issues. Some strategies might include staff training, classroom observation and consultation, and parent interview. Workshops for parents are also available.

Services are free of charge and are typically limited to 16 hours per center, but can be extended if needed.

Services can be requested by calling the Child Guidance Program at 594-4720.

### ***Child Guidance Program- General Services***

#### ***Child Development Specialists***

- Provide developmental screenings and assessments with children accompanied by parents or primary caregivers at centers or in office.
- Provide parent education individually or group format concerning typical parenting concerns and/or typical behavior or developmental issues such as biting, toilet learning, bedtime hassles, temper tantrums, etc.

#### ***Audiology***

- Provide hearing screenings, newborn hearing screenings and complete diagnostic evaluations for children.

#### ***Behavioral Health Specialists***

- Consult with child care providers on children's behavior.

- Provide *Parent Child Interaction Therapy* (PCIT), which is 12-16 weeks of live coaching sessions in office to strengthen the parent child relationship and decrease child's disruptive behaviors.
- Provide *Incredible Years Training*: for children in classrooms and small groups, teachers, and partner with Child Development Specialists for Incredible Years Parent Trainings.

There are fees for Child Guidance Services. It is a sliding scale fee based on income and number in household. No one is refused services due to inability to pay.

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**OKLAHOMA CHILD CARE WARMLINE**

**1-888-574-5437**

Melissa Griffin, M.S.  
Program Coordinator  
Oklahoma State Department of Health  
1000 NE 10<sup>th</sup> St.  
Oklahoma City, OK 73117

***Telephone Consultation:***

The Warmline for Oklahoma Child Care Providers offers free telephone consultation to child care providers on numerous topics of concern. Warmline consultants are trained to support providers in areas of early childhood behavior and development, health, and safety. Consultants can refer providers to appropriate services and resources within their communities, and can provide on-going telephone support and follow-up when needed. Consultants answer the Warmline Monday through Friday from 8 a.m. until 5 p.m. Messages left after hours will be answered as soon as a consultant is available. Questions can also be emailed in to the Warmline at [warmline@health.ok.gov](mailto:warmline@health.ok.gov).

### ***Automated Topic Library:***

Pre-recorded messages on a variety of topics related to child care, health, and development are available on the Warmline 24 hours a day. Calling the Warmline or emailing at [Warmline@health.ok.gov](mailto:Warmline@health.ok.gov) you can request a brochure with a list of topics.

### ***Child Care Consultation Network:***

The Child Care Warmline is responsible for coordination of a network of trained consultants who are available to provide to support center staff on a regular basis to help them accomplish one or more of the following goals:

- Maintain children in a child care who are in danger of being expelled
- Support staff that care for children
- Connect staff and families to resources
- Assist with room arrangement and program planning
- Model positive behavior and guidance techniques
- Model prevention by showing staff how to promote well being in children
- Offer observation and referral when necessary
- Be available to families of children in child care through consultation and parent meetings

Agencies who participate in the consultation network in the Tulsa area include:

- Center for Early Childhood Professional Development
- Family & Children's Services
- Tulsa Health Department – Child Guidance Program

To request a consultant, child care providers should call the Warmline at 1-888-574-5437 or contact one of the local partnering agencies. Consultation is free to Child Care centers that have a subsidy contract with OKDHS.